



May 16, 2024

Texas Sunset Advisory Commission  
PO Box 13066  
Austin, TX 78711

Re: Sunset Staff Report on the Department of Information Resources

Salesforce appreciates the opportunity to comment on the Sunset Review of the Texas Department of Information Resources (DIR). Founded in 1999, Salesforce is a global leader in cloud enterprise software for customer relationship management, providing software-as-a-service and platform-as-a-service offerings to businesses, governments, and other organizations around the world. Our customers represent companies of all sizes and across all sectors. Our business model is cloud-based and low-code, allowing for faster deployment of technologies and greater agility. We help our customers connect with their customers, employees, or citizens in a whole new way using cloud, data, and AI technologies.

As a global leader in cloud-based software, we understand the importance of collaborating with the government to drive innovation. Our partnership with the Department of Information Resources has been invaluable in understanding and addressing the technology needs of agencies across the state. Last year, DIR played a pivotal role in assisting Salesforce in streamlining our process to become TX Ramp certified. Their expertise and support were instrumental in achieving this certification, enhancing our ability to serve Texans efficiently.

We support the recommendation of the Sunset Advisory Committee to continue the Department of Information Resources for 12 years and remove the sunset date of the agency's enabling statute.

We look forward to continuing our work with the Department of Information Resources to enrich Texans' experience with state government.

Sincerely,

A handwritten signature in black ink that reads "K. Casimir". The signature is written in a cursive, flowing style.

Kristen Casimir  
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Mobile: 470-833-9061 / [kcasimir@salesforce.com](mailto:kcasimir@salesforce.com)