

**From:** [Sunset Advisory Commission](#)  
**To:** [Janet Wood](#)  
**Subject:** FW: Public Input Form for Agencies Under Review (Private/Before Publication)  
**Date:** Tuesday, November 12, 2024 3:42:19 PM

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**From:** Texas Sunset Advisory Commission <[sunset.website@brightleafgroup.com](mailto:sunset.website@brightleafgroup.com)>  
**Sent:** Tuesday, November 12, 2024 3:39 PM  
**To:** Sunset Advisory Commission <[sunset@sunset.texas.gov](mailto:sunset@sunset.texas.gov)>  
**Subject:** Public Input Form for Agencies Under Review (Private/Before Publication)

Submitted on Tue, 11/12/2024 - 14:27

Submitted by: Visitor

Submitted values are:

**Choose the agency that you would like to provide input about**

[Texas Department of Criminal Justice](#)

#### **Public Comments**

1

#### **First Name**

Bianca

#### **Email**

#### **State**

Texas

#### **Your Comments or Concerns**

I've only been dealing with TDCJ for about two and a half years and I immediately noticed that staff members are not held accountable for following policies written in the "General information guide for families of inmates" which is on the TDCJ website. In this guide, it states:

"Visitors are allowed to have photographs taken with their loved ones free of charge the first full weekend of each month. Two photographs are allowed during the visit - one of the inmate and one of the visitor(s) and the inmate. All photographs are emailed by the following week from a generic email address to the email address listed on the Visitation Photograph Form that was completed prior to the visit."

Every other month at Michael unit we are having to call the office to ask where our visitation pictures are because we are not receiving it the following week. Unfortunately some people don't

even receive them back at all. If other units are able to abide by this timelines why does Michael unit get away with not having to every month.

**Your Proposed Solution**

My two proposed solutions to this issue is to 1) have a staff member send out pictures immediately after they all are took on visitation days. Or option 2) hire someone else to take the workload off of whoever is currently struggling to get the pictures out at the correct time. (Which I believe is the Warden secretary)

**My Comments Will Be Made Public**

Yes