

**From:** [Sunset Advisory Commission](#)  
**To:** [Janet Wood](#)  
**Subject:** FW: Public Input Form for Agencies Under Review (Private/Before Publication)  
**Date:** Monday, November 18, 2024 4:38:27 PM

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**From:** Texas Sunset Advisory Commission <[sunset.website@brightleafgroup.com](mailto:sunset.website@brightleafgroup.com)>  
**Sent:** Monday, November 18, 2024 4:36 PM  
**To:** Sunset Advisory Commission <[sunset@sunset.texas.gov](mailto:sunset@sunset.texas.gov)>  
**Subject:** Public Input Form for Agencies Under Review (Private/Before Publication)

Submitted on Mon, 11/18/2024 - 15:21

Submitted by: Visitor

Submitted values are:

**Choose the agency that you would like to provide input about**

[Texas Department of Criminal Justice](#)

#### **Public Comments**

1

#### **First Name**

Landa

#### **Last Name**

Muscarella

#### **Title**

Inmates are Humans too

#### **Organization you are affiliated with**

none

#### **Email**

#### **City**

Destin

#### **State**

Florida

#### **Your Comments or Concerns**

Hi, I live in Florida but a very dear and close friend of mine that I have known 27 years of the 43 years of his life is in a prison in Texas. My friend in the prison is a Veteran, he served his country but does not have access to basic necessities. Air Condition, Heaters, Hot water (this should be allowed even when it is not freezing cold outside) We are NOT a 3rd world country. A blanket & FRUIT!!

I understand that the inmates in there because they have either plead guilty or been convicted of a crime however, they are still human and deserve certain things in life They deserve to be able to eat fruit, even if its canned, or once a week or something. They deserve to be able to have a warm shower - we all know and understand how hot water heaters work, you don't have to put it on scolding just make it warm if they chose to have warm water.

They deserve to have air condition or heater in the buildings depending on the season.

Contact visits should not only be for immediately family. My inmate is not a family member, but we have been constants in each others lives for 27 years. I cannot visit in person because I am not blood related? Sometimes blood relatives are not good for people, family is more than just blood. Family is the person or people that walk beside you through the hard times and can speak real truths in your life when no one else can. If I am approved to see my inmate I should be approved to see him in person, furthermore if an inmate is a sex offender but the child was not a victim there is no reason that child should be told they cannot see their parent in person as long as the other parent approves and they are with other approved adults for the visit You are not leaving them unattended, you have guards in there.

Phone calls (Tablet calls) those should not be charged per minutes, we are FAR past the minute per charge days. I would be fine with the inmates being charge \$60-\$70 per month for calls that are unlimited between the call hours of 6 am and midnight.

Why does it cost me \$10 per video chat visitation? You should remove that charge, it doesn't cost for in person visits why does the video chat cost. I would understand if it was allowed anytime and on their tablets but it is not.

The headphones you allow have for purchase are horrible. Give me a better option to purchase a better set for my inmate that actually works and I can hear him. I would be willing to pay for that.

### **Your Proposed Solution**

See above with each issue I gave a solution.

### **My Comments Will Be Made Public**

Yes